

Wilkin Jones

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Summary

Data Science undergraduate with hands-on experience in SQL, Excel, Power BI, and Python. Skilled in analytics, data visualization, pipeline architecture, machine learning, and stakeholder communication. Passionate about building insights from structured and unstructured data to improve user experiences and inform strategic decisions. Seeking a full-time data scientist, engineer, or analyst internship to contribute immediately and grow under strong mentorship.

Education

Bachelor of Science: Data Science

December 2021 - April 2026

Brigham Young University - Idaho

Rexburg, Idaho

- Relevant coursework: Statistical Methods, Data Intuition & Insights, Database Design, Data Wrangling, and Machine Learning.

Experience

Product Delivery and Packaging Specialist

October 2024 - April 2025

Melaleuca: The Wellness Company

Idaho Falls, Idaho

- Maintained accuracy while packaging 60+ boxes/hour for shipment with a 630+ average picking score.
- Ensured quality by inspecting weights, counts, and final product presentation.

Digital Communications Supervisor

April 2023 - June 2024

Brigham Young University - Idaho

Rexburg, Idaho

- Supervised a team during rollout of an AI-powered chat system; enhanced response quality (QR 90%) and customer satisfaction (85%).
- Leveraged Power BI and Excel to analyze team performance, optimize scheduling, and improved satisfaction scores by 15%.

Digital Communications Specialist

April 2022 - April 2023

Brigham Young University - Idaho

Rexburg, Idaho

- Delivered fast-paced support via 30+ chats and 40+ emails per hour, maintaining a 95% customer satisfaction rating.
- Practiced consultative problem-solving and customer-focused communication.

Projects

Heart Disease Case Study

Brigham Young University - Idaho

https://www.wilkinjones.com/Heart_Casestudy.html

- Classify whether a patient has heart disease based on clinical measurements.
- Achieved an F1 score of 0.84 on validation set and 0.75 on holdout set.

Bike Rentals Prediction Case Study

Brigham Young University - Idaho

https://www.wilkinjones.com/bike_rentals_case_study.html

- Built a time-series neural network to predict hourly rentals forecast for 2 months ahead.
- Engineered temporal features and trained on 11 years of data with 89% explained variance.

Pawesome Database Enhancement

Brigham Young University - Idaho

<https://www.wilkinjones.com/pawesome-database-enhancement.html>

- Enhanced database structure for a fictional pet service company.
- Implemented schema normalization and SQL queries to enhance analytics capabilities.

Technical Skills

- Languages/Tools: Python, SQL, Excel, Power BI, SSMS, Tableau.
- Techniques: Statistical analysis, visualization, machine learning (TensorFlow/Keras), ETL processes.
- Other: Strong communication, project ownership, and cross-functional collaboration.